Fiscal Year: 2014-2015

Quarter: 1

Total Unduplicated Client Count for Quarter: 8.097

Total Cases Closed in Quarter: 8.370

Total Units of Service for Quarter (Unit=1 Hour): 37.809

| CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER | | | | | | | |
|--|-------|---|-------|--|--|--|--|
| CLIENT AGE | | CLIENT RACE | | | | | |
| 60-64: | 1.867 | Two or More Races: | 168 | | | | |
| 65-74: | 3.073 | Caucasian: | 5.752 | | | | |
| 75-84: | 1.975 | African American: | 616 | | | | |
| 85+: | 859 | Native American/Native Alaskan: | 78 | | | | |
| Client Declined to Provide Information: | 233 | Asian/Pacific Islander | | | | | |
| Total: | 8.007 | Asian Indian: | 40 | | | | |
| CLIENT GENDER | | Cambodian: | 6 | | | | |
| Male: | 2.923 | Chinese: | 242 | | | | |
| Female: | 5.162 | Filipino: | 187 | | | | |
| Client Declined to Provide Information: | 16 | Japanese: | 44 | | | | |
| Total: | 8.101 | Korean: | 27 | | | | |
| OTHER CLIENT CHARACTERISTICS | | Laotian: | 3 | | | | |
| Frail/Disabled: | 2.926 | Vietnamese: | 53 | | | | |
| Homebound: | 223 | Guamanian: | 5 | | | | |
| Lives Alone: | 3.597 | Hawaiian: | 7 | | | | |
| Institutionalized: | 75 | Samoan: | 9 | | | | |
| Suspected Victim of Elder Abuse/Exploitation: | 267 | Other Asian/Pacific Islander: | 140 | | | | |
| Limited English: | 1.424 | Race Unknown/Some Other Race: | 600 | | | | |
| Rural: | 1.765 | Client Declined to Provide Information: | 120 | | | | |
| Greatest Economic Need (Minority): | 1.639 | Total: | 8.097 | | | | |

Fiscal Year: 2014-2015

Quarter: 1

Greatest Economic Need (Non-Minority): 2.412
Greatest Economic Need (Minority Status Unknown): 130

CLIENT ETHNICITY

Hispanic/Latino: 1.534

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) | | CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|--|-------|--|--------------------------------------|------------------------------|
| | | Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
| CONSUMER/FINANCE | | | | |
| A1. Bankruptcy/Debt Collection: | 425 | 340 | 101 | 16 |
| A2. Contracts/Warranties: | 265 | 188 | 54 | 4 |
| A3. Other Consumer/Finance: | 713 | 470 | 164 | 3 |
| EMPLOYMENT | | | | |
| B1. Discrimination: | 9 | 7 | 0 | 1 |
| B2. Other Employment: | 96 | 64 | 9 | 3 |
| FAMILY | | | | |
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 205 | 147 | 45 | 13 |
| C2. Conservatorship: | 101 | 56 | 30 | 5 |
| C3. Other Family: | 159 | 63 | 35 | 5 |
| HEALTH/COMMUNITY BASED CARE | | | | |
| D1. Medi-Cal/Medicaid: | 285 | 165 | 78 | 14 |
| D2. Medicare: | 137 | 47 | 28 | 2 |
| D3. Other Health/Community Based Care: | 155 | 89 | 38 | 4 |
| HOUSING | | | | |
| E1. Landlord-Tenant (Subsidized or Private Housing): | 1,416 | 1,072 | 254 | 75 |

Fiscal Year: 2014-2015

Quarter: 1

| Quarter: 1 | | | | | | |
|--|-------|-----------------------------|--------------------------------|-------------------------------|--|--|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 370 | 248 | 116 | 7 | | |
| E3. Other Housing: | 286 | 223 | 43 | 3 | | |
| INCOME MAINTENANCE | | | | | | |
| F1. Social Security: | 255 | 175 | 39 | 4 | | |
| F2. Supplemental Security Income (SSI): | 303 | 138 | 55 | 12 | | |
| F3. Pensions/Retiree Benefits: | 57 | 46 | 19 | 1 | | |
| F4. Other Income Maintenance: | 129 | 77 | 49 | 13 | | |
| INDIVIDUAL RIGHTS | | | | | | |
| G1. Immigration/Naturalization: | 94 | 49 | 13 | 11 | | |
| G2. Elder Abuse/Neglect/Exploitation: | 374 | 175 | 51 | 16 | | |
| G3. Other Individual Rights: | 287 | 193 | 62 | 89 | | |
| MISCELLANEOUS | | | | | | |
| H1. Estate Planning/Wills/Trusts: | 1.496 | 901 | 482 | 22 | | |
| H2. Advance Health Care Directives (AHCD): | 477 | 168 | 300 | 0 | | |
| H3. Financial Powers of Attorney: | 493 | 211 | 259 | 0 | | |
| H4. Other Miscellaneous: | 396 | 238 | 164 | 9 | | |
| TOTAL CASES OPENED IN QUARTER: 8.983 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | | | | | |
| | • | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION | | |
| | | 5.550 | 2.488 | 332 | | |
| TOTAL ESTIMATED CASE WORK HOURS SPENT: 36,944 | | | | | | |

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 93

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 318

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

156

Fiscal Year: 2014-2015

Quarter: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

547